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My name is Betty Yacoboski. I live in Qualicum Bch. B.C. On Nov, 30, 2007, about 9:30 A.M. I fell on my kitchen floor, broke my right wrist and shoulder, two breaks on my pelvis. It had snowed heavily the night before. There was no way I could walk down 5 steps and out to our car. My husband could not carry me, we had to call the ambulance. The driver Shoveled off the steps and walk , while the other paramedic prepared me for the trip to the hospital, they then carried me out in a chair to the ambulance. This was not the first time that we have had to use the ambulance. We have always been treated with kindness and compassion. I do not know how the country could manage without the Ambulance Service, Paramedics and Dispatchers. Thank you for this great service.

Betty Yacoboski