
INFORMATION BULLETIN

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Ministry of Public Safety and Solicitor General

PROVINCE HONOURS EMERGENCY DISPATCHERS

VICTORIA – In honour of the more than 1,000 emergency call-takers, dispatchers, and support personnel in B.C. who are a calm voice for people in crisis and the eyes and ears of responders until they arrive on scene, the Province proclaims April 8 to 15 as Emergency Service Dispatchers' Week.

This is an annual event where British Columbia honours and highlights the excellent work of fire, ambulance and police emergency call-takers, dispatchers and support staff who are there for British Columbians in times of need and danger.

As the first point of contact between emergency services and those who need help, call-takers and dispatchers focus their efforts on collecting, prioritizing and disseminating significant and crucial information to responders en route and on-scene at emergency events.

This week is an opportunity to recognize the vital job dispatchers do to connect individuals in crisis to the emergency services that can help them. 911 call-takers, emergency dispatchers and support staff are often unsung heroes helping to save lives and protect property working alongside our province's police, fire and ambulance responders 24/7, 365 days a year.

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