



Patient Thank You Email February 2011

I called an ambulance this morning for my mother Margaret Taylor in Victoria. I would like to thank and compliment the attendants. (4 to start with and then 2 for the hospital trip) They were all so kind, caring and professional. It seemed to me that they went above and beyond the call of duty in making my mother and me more comfortable with the situation. And the care continued even after arriving at the hospital. I was quite surprised as I assumed that the hospital staff would immediately take over upon arrival. Yet the attendants continued for quite some time to ensure that my Mother was settled in and comfortable. In my confusion at the time I failed to get their names, but I would like to extend to them our heartfelt appreciation for their wonderful care.

Thank you,

Daryl Taylor

PS: Mom is back at home resting comfortably!